

## Capodestria, Cynthia

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**From:** Keith Mercier <pipelineventuresusa@gmail.com>  
**Sent:** Friday, November 22, 2024 10:55 AM  
**To:** Capodestria, Cynthia  
**Cc:** Keith Mercier  
**Subject:** Question for the Mechanical Board

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Hello Cynthia,

We are hoping to have an issue brought in front of the Mechanical board on Dec 10.

**Intent:**

We are asking for a ruling that would approve a Certified NH Water Softening Technician to replace Well Pressure Tanks during their installation/replacement of residential water softening equipment, if needed.

**Qualifications:**

We believe that the Techs with NH Water Softening certifications are competent to do this, because they are already trained in safely installing water piping and water tank type installations . In the past many water softening companies have been replacing Well Pressure Tanks, unaware that they were excluded.

**The Reason:**

It is a burden in both time and money for the homeowner to schedule a separate licensed Plumber or Well contractor (who may even be a water softening competitor), to replace a Well Pressure Tank in failure, when the Certified Softening Tech is capable of performing the Tank replacement while on site installing softening equipment. A malfunctioning Well Pressure Tank also has a negative impact on the softening system. Allowing a defective Well Pressure Tank replacement by the same Tech while installing a Softening System is a better, safer, cleaner, more efficient and cost effective installation.

**Fairness in Trade:**

The rules now give Well & Pump installation companies an unfair advantage over Water Softening Companies. Well companies are allowed to install water softeners and also replace Well Pressure Tanks while NH certified softening Techs are not allowed to replace a Well Pressure Tank. If Water Softening Techs can't replace Well Pressure Tanks without a Well License, then why are Well and Pump Companies allowed to install Water Softening Equipment without a Softening Certification?

**Well Board Response:**

This issue was brought before the NH Well and Pump board at the Dept of the Environment.

The NH Well and pump board did not rule on the matter and has deferred to the Mechanical Board to rule on. I can attach the response from the Well Board

Please let me know what I should do to proceed to bring this matter in front of the NH Mechanical board.

Have a great weekend!

Kind Regards,

Keith Mercier  
Pipeline Ventures LLC